

# SERVICE IEVEL AGREENENT PACKAGES

**PROFESSIONAL & TECHNICAL WRITING** 

#### CONTACT US



**The Write Direction** 

**Canada :** 2 Bloor Street West, Suite 700, Toronto, ON M4W 3E2

**USA :** 80 Broad Street, 5th Floor New York City, NY, 10004



(647) 699-6021



info@thewrite-direction.com www.thewrite-direction.com

# **BRONZE PACKAGE**

\$899 /MONTH

3 MONTHS COMMITMENT

## PACKAGE DETAILS

## 1. DOCUMENTATION VOLUME

**Scope:** Services include **50 to 100 pages** of technical and professional writing per quarter.

Flexibility: This range supports new document creation, revisions, and updates.

OPTIONS INCLUDE:	BUSINESS CONSULTING
PROFESSIONAL WRITING	TRANSCRIPTION
TECHNICAL WRITING	TRANSLATION
BUSINESS PLAN WRITING	WHITE LABEL WRITING

## 2. CONSULTATION CALLS

**Expert Access:** Clients receive up to **3 expert consultations** for setup, strategy, or issue resolution, excluding initial meetings.

**Scheduling:** Clients must submit a consultation schedule within **7 days of signing**; otherwise, calls default to 3 business days after milestone completion.

**Rescheduling:** Allowed up to **5 days before the next milestone** to ensure timely implementation of changes.

### 3. PROFESSIONAL FORMATTING

**Document Presentation:** All documents will be professionally formatted with proper layout, fonts, and graphics to enhance readability.

**Extra Pages: 10 pages** can be added for **\$500**, dedicated to specific client projects, non-transferable and non-refundable. *(\$500 for every 10 pages)* 

**Customized Formatting Design:** Special formatting requests are custom-quoted based on complexity.

## COMMITMENT RENEWAL

The initial commitment is **3 months**, with easy renewal options based on client needs.

#### Enroll to Automatic Payment:

ADD-ONS

- Set up Autopay via <u>The Write Direction Website</u> or submit a Credit Card Authorization Form.
- Forms are available for *<u>Recurring</u>* or <u>One-Time</u> payments

The **first month's payment is required** to initiate the contract. Subsequent charges will occur on the same date each month.

The 3-month commitment divides the project into 3 monthly milestones as follows:

- Milestone 1: 15 days from contract signing
- Milestone 2 & 3: Same date as the previous milestone in subsequent months.

The **first 5–10 days** of Milestones 2 and 3 are for consultation and rescheduling; the rest is for project completion.

**Expedited Deadlines:** Deadlines can be expedited by **10 days**; further requests need half of the next month's subscription paid in advance.

No Additional Cost: Formatting is free.



# SILVER PACKAGE

\$1999 /MONTH

#### 3 MONTHS COMMITMENT

## PACKAGE DETAILS

### **1. DOCUMENTATION VOLUME**

**Scope:** Services include **90 to 180 pages** of technical and professional writing per quarter.

**Flexibility:** This range supports new document creation, revisions, and updates.

OPTIONS INCLUDE:	BUSINESS CONSULTING
PROFESSIONAL WRITING	TRANSCRIPTION
TECHNICAL WRITING	TRANSLATION
BUSINESS PLAN WRITING	WHITE LABEL WRITING

### 2. CONSULTATION CALLS

**Expert Access:** Clients receive up to **5 expert consultations** for setup, strategy, or issue resolution, excluding initial meetings.

**Scheduling:** Clients must submit a consultation schedule within **7 days of signing**; otherwise, calls default to 3 business days after milestone completion.

**Rescheduling:** Allowed up to **5 days before the next milestone** to ensure timely implementation of changes.

#### 3. PROFESSIONAL FORMATTING

**Document Presentation:** All documents will be professionally formatted with proper layout, fonts, and graphics to enhance readability.

No Additional Cost: Formatting is free.

## ADD-ONS

**Extra Pages: 10 pages** can be added for **\$500**, dedicated to specific client projects, non-transferable and non-refundable. (*\$500 for every 10 pages*)

**Customized Formatting Design:** Special formatting requests are custom-quoted based on complexity.

## COMMITMENT RENEWAL

The initial commitment is **3 months**, with easy renewal options based on client needs.

#### Enroll to Automatic Payment:

- Set up Autopay via <u>The Write Direction Website</u> or submit a Credit Card Authorization Form.
- Forms are available for *Recurring* or *One-Time* payments





# **GOLD PACKAGE**

\$3999 /MONTH

## 3 MONTHS COMMITMENT

## PACKAGE DETAILS

### **1. DOCUMENTATION VOLUME**

**Scope:** Services include **150 to 350 pages** of technical and professional writing per quarter.

**Flexibility:** This range supports new document creation, revisions, and updates.

OPTIONS INCLUDE:	BUSINESS CONSULTING
PROFESSIONAL WRITING	TRANSCRIPTION
TECHNICAL WRITING	TRANSLATION
BUSINESS PLAN WRITING	WHITE LABEL WRITING

### 2. CONSULTATION CALLS

**Expert Access:** Clients receive up to **7 expert consultations** for setup, strategy, or issue resolution, excluding initial meetings.

**Scheduling:** Clients must submit a consultation schedule within **7 days of signing**; otherwise, calls default to 3 business days after milestone completion.

**Rescheduling:** Allowed up to **5 days before the next milestone** to ensure timely implementation of changes.

#### 3. PROFESSIONAL FORMATTING

**Document Presentation:** All documents will be professionally formatted with proper layout, fonts, and graphics to enhance readability.

No Additional Cost: Formatting is free.

## ADD-ONS

**Extra Pages: 10 pages** can be added for **\$500**, dedicated to specific client projects, non-transferable and non-refundable. (*\$500 for every 10 pages*)

**Customized Formatting Design:** Special formatting requests are custom-quoted based on complexity.

## **COMMITMENT RENEWAL**

The initial commitment is **3 months**, with easy renewal options based on client needs.

#### Enroll to Automatic Payment:

- Set up Autopay via <u>The Write Direction Website</u> or submit a Credit Card Authorization Form.
- Forms are available for *Recurring* or *One-Time* payments







#### WHEN WE WRITE CUSTOM CONTENT, YOUR BUSINESS COMES FIRST

